

Return/Refund Policy.

Thanks for shopping at Tails a Waggin-Mold.

If you are not entirely satisfied with your purchase we are here to help.

Returns

You have 30 calendar days to return an item from the date you received it. To be eligible for a return your item must be unused and in the same condition that you received it. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase.

Refunds

Once we receive your item we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved will initiate a refund to your credit/debit card or original method of Payment.

You will receive the credit within a certain amount of days depending on your card issuers policies.

Shipping

You will be responsible for paying for your own shipping costs for returning your item.

Shipping costs are non-refundable. If you receive a refund the cost of return shipping will be deducted from your refund.

Contact Us

If you have any questions on how to return your item to us contact us.